

Want to return a product? It's simple!



1. Inform us by email about your intention to return

Send us an email at biuro@lanomeble.pl or reklamacje@lanomeble.pl. You will receive a return form from us in response.



2. We will schedule a collection date for your LANO bed

We will inform you on which day we can come to collect the returned bed. **1-2 days before the scheduled date, we will contact you to confirm the date and time of collection.**



3. Prepare the product for transport

Pack the LANO bed in the same way it was delivered to you. Ensure it is properly secured for transport, ideally in **the original LANO packaging.**

4. Wait for the collection date

On the agreed day, we will come to collect the bed using our own transport. It will be your responsibility to bring the packed product to the delivery vehicle.



5. You will receive the refund to your bank account

Your money will be refunded to **the bank account number you provided earlier in the return form.**



Tyble 43c
98-420 Sokolniki



reklamacje@lanomeble.pl



62-72-72-327